This is to certify that

Total Weighing Solutions Ltd

is a member of the UK Weighing Federation
and is bound by its codes of practice

Membership Number: **1191**

Membership Year: **2026**

Tom Marren, UKWF President

1st January 2026

Date

1. The Object of the Federation is to act as the definitive weighing authority within the UK and to promote best practice within the weighing industry for the benefit of the Federation's members and their customers. To introduce and enforce compliance with such **Codes of Practice** as have been issued to the Membership and to participate in the preparation and monitoring of all legislative measures affecting the Industry and to advise members on their implications.

2. The Weighing Machine Industry enjoys a reputation for providing a high standard of service to the customer. The purpose of the **Codes of Practice** are to provide practical guidance to the Industry with the aim of maintaining this high standard of service.

3. **The following general principles apply:**
   a. STANDARD OF SERVICE- Members undertake to maintain the highest standards of service to weighing machine users.
   b. FACILITIES - Members must have adequate facilities to receive and handle promptly all requests for services and information. These facilities should include permanent workshops capable of carrying out overhauls to the re-verification standards, adequate loan scales, and the capability of operating with service and maintenance in this field.
   c. RELATIONSHIP BETWEEN OTHER MEMBERS AND THEIR CUSTOMERS - Members shall at all times in their relationship with other members and their Customers observe the principles of good faith and fair competition.
   d. RELATIONSHIP BETWEEN MEMBERS, TRADING STANDARDS DEPARTMENTS AND CONSUMER SERVICES - Members will use their best endeavours to co-operate with Trading Standards Departments and Associated Consumer Protection Services.
   e. COMPLAINTS - The member will attempt to resolve any dispute between himself and another member or between himself and the customer, but failing agreement, he may apply to the UKWF Board of Directors for conciliation facilities.